



## PRICING AND COSTS



### Regular rental price

(Check website for trip prices)

Registration fee (check website)	Regular 19,00 €
FREEMIUM - Unlock-fee	1,00 €
FREEMIUM - Additional kilometers	0,31 €

### Subscriptions

PREMIUM - Yearly billing	99,00 €
PREMIUM - Unlock-fee	1,00 €
PREMIUM - Additional kilometers	0,28 €

### Payment & Invoice

Manual payment processing	5,00 €
1. Payment reminder by mail, SMS or post	5,00 €
2. Payment reminder by mail, SMS or post	5,00 €
Invoice dispatch and final reminder sent by post	5,00 €

### Accidents & Insurance

FREEMIUM Deductible up to the age of 23	1.400,00 €
FREEMIUM Deductible from the age of 24	1.100,00 €
PREMIUM Deductible up to the age of 23	1.200,00 €
PREMIUM Deductible from the age of 24	900,00 €

### Parking & Towing

Towing costs	Third party invoice amount
Collection of the vehicle + processing	Time expenditure staff

## Charging & Battery level

BMW, Renault & Smart: End trip with battery level under 7 km	20,00 €
BMW, Renault & Smart: End trip with battery level 0 km	40,00 €
Tesla: End trip with battery level under 5 km	100,00 €
Tesla: End trip with battery level under 5 km	200,00 €
12V Battery empty through own fault	Time expenditure staff

## Other fees & costs

Processing roaming charging station	5,00 €
Processing penalties	10,00 €
Damage/loss RFID-Card	20,00 €
Damage/loss EV charging cable	300,00 €
Smoking inside car	50,00 €

## ELOOP staff costs

Hourly rate ELOOP staff	75,00 €
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The hourly rate can be applied to the following activities:

- Re-locating vehicles (e.g. no parking areas)
- Processing of an accident
- Collection of the vehicle + processing in case of towing
- Cleaning due to heavy soiling of the vehicle
- On-site service by ELOOP staff through personal negligence
- Towing by ELOOP to a charging station

