



| Regular rental prices | |
|--|----------------------------|
| Check website for trip prices | |
| FREEMIUM - Unlock fee | 1,00€ |
| FREEMIUM - Additional kilometers | 0,31€ |
| PREMIUM - Unlock fee | 0,00€ |
| PREMIUM - Additional kilometers | 0,28€ |
| Subscriptions | |
| PREMIUM - monthly billing | 8,90€ |
| PREMIUM - yearly billing (15% Discount) | 90,84€ (7,57€/Month) |
| Registration fee | 0€ |
| Payment & Invoice | |
| Manual payment processing | 5,00€ |
| 1. Payment reminder by mail, SMS or post | 5,00€ |
| 2. Payment reminder by mail, SMS or post | 10,00€ |
| Invoice dispatch and final reminder sent by post | 15,00€ |
| Accidents & Insurance | |
| FREEMIUM Deductible up to the age of 23 | 1.400,00€ |
| FREEMIUM Deductible from the age of 24 | 1.100,00€ |
| PREMIUM Deductible up to the age of 23 | 1.200,00€ |
| PREMIUM Deductible from the age of 24 | 900,00€ |
| Parking & Towing | |
| Towing costs | Third party invoice amount |
| Collection of the vehicle + processing | Time expenditure staff |

| Charging & Battery level | |
|---|------------------------|
| BMW, Renault, Smart: End trip with battery level under 7km | 20,00€ |
| BMW, Renault, Smart: End trip with battery level 0km | 40,00€ |
| Tesla: End trip with battery level under 20km | 100,00€ |
| Tesla: End trip with battery level under 5km | 200,00€ |
| 12V Battery empty trough own fault | Time expenditure staff |
| Other fees & costs | |
| Processing roaming charging station | 5,00€ |
| Processing penalties | 10,00€ |
| Damage/loss RFID-Card | 20,00€ |
| Damage/loss EV charging cable | 300,00€ |
| Smoking inside car | 50,00€ |
| ELOOP staff costs | |
| Hourly rate ELOOP staff | 75,00€ |
| The hourly rate can be applied to the following activities: | |
| <ul style="list-style-type: none"> • Re-locating vehicles (e.g no parking areas) • Processing of an accident • Collection of the vehicle + processing in case of towing • Cleaning due to heavy soiling of the vehicle • On-site service by ELOOP staff through personal negligence • Towing by ELOOP to a charging station | |