



PRICING AND COSTS



Regular rental prices	
Check website for trip prices	
FREEMIUM - Unlock fee	1,00€
FREEMIUM - Additional kilometers	0,31€
PREMIUM - Unlock fee	0,00€
PREMIUM - Additional kilometers	0,28€
Subscriptions	
PREMIUM - monthly billing	8,90€
PREMIUM - yearly billing (15% Discount)	90,84€ (7,57€/Month)
Registration fee (check website)	regular price 19€
Payment & Invoice	
Manual payment processing	5,00€
1. Payment reminder by mail, SMS or post	5,00€
2. Payment reminder by mail, SMS or post	10,00€
Invoice dispatch and final reminder sent by post	15,00€
Accidents & Insurance	
FREEMIUM Deductible up to the age of 23	1.400,00€
FREEMIUM Deductible from the age of 24	1.100,00€
PREMIUM Deductible up to the age of 23	1.200,00€
PREMIUM Deductible from the age of 24	900,00€
Parking & Towing	
Towing costs	Third party invoice amount
Collection of the vehicle + processing	Time expenditure staff

Charging & Battery level	
End trip with battery level under 7km	20,00€
End trip with battery level 0km	40,00€
12V Battery empty trough own fault	Time expenditure staff
Other fees & costs	
Processing roaming charging station	5,00€
Processing penalties	10,00€
Damage/loss RFID-Card	20,00€
Damage/loss EV charging cable	300,00€
Smoking inside car	50,00€
ELOOP staff costs	
Hourly rate ELOOP staff	75,00€

The hourly rate can be applied to the following activities:

- Re-locating vehicles (e.g no parking areas)
- Processing of an accident
- Collection of the vehilce + processing in case of towing
- Cleaning due to heavy soiling of the vehicle
- On-site service by ELOOP staff through personal negligence
- Towing by ELOOP to a charging station